

**Between**

**Renewable Energy Assurance Ltd (“REAL”)**

**And**

**Medoria Limited T/A Medoria Solar (“the Code Member”)**

**Consent Order**

(This document is a summary of the original Consent Order)

### **Terms of Consent Order**

The RECC Executive, on behalf of REAL, invited the Code Member to agree to a Consent Order on the following terms:

From the date on which this Consent Order is signed by the Code Member:

1. the Code Member agrees to only generate an MCS certificate on its own MCS user account where it directly holds the contract for the sale and installation of the relevant MCS certified Energy Generator with the Consumer; and
2. the Code Member agrees to provide Consumers with a written guarantee against any faults that might arise as a result of the installation process and/ or repair work and the workmanship applied, and to where required by the Code ensure that the full term of these guarantees are honoured by means of an insurance-backed workmanship guarantee

*The Code Member further agrees that:*

3. the Executive shall, within a period of 6 months, carry out a full desk-based Audit of the Code Member at the Code Member’s expense to assess its full compliance with the Code, and that the Executive may, at its discretion, invoice the Code Member for this Audit in advance of it taking place.

The Code Member signed the Consent Order on **22 November 2022** and agreed to all terms.

### **Summary of information received**

The Code Member was invited to agree to the Consent Order as the following information had been received from the sources identified below:

<b>Issue</b>	<b>Source</b>	<b>Code Breaches</b>
The Code Member has breached this section of the Code and the MCS standards by a) generating an MCS certificate using its own MCS user account when it does not have a direct contract with the consumer and b)	Code Member	Section 2.4 The Microgeneration Certification Scheme

generating an MCS certificate for work that falls outside of the scope of its MCS certification.		
The Code Member has breached this section of the Code by failing to provide consumers with a workmanship guarantee for work and repairs it has completed and provide insurance backing for those guarantees where required.	Code Member	Section 8 Guarantees

The information received gave the RECC Executive reasonable grounds to consider that provisions of the Renewable Energy Consumer Code (“the Code”) had been breached. The RECC Executive considers that section 2.4 and section 8 of the Code has been breached and that these breaches are serious.

The request for the Code Member to agree to the Consent Order was made in accordance with clauses 8 and 9.5.2.3 of the Bye-Laws.