

**Between**

**Renewable Energy Assurance Ltd (“REAL”)**

**And**

**SWS Northwest Ltd (“the Code Member”)**

**Consent Order**

(This document is a summary of the original Consent Order)

**Terms of the Consent Order**

The Executive, on behalf of REAL, invited the Code Member to agree to a Consent Order on the following terms:

- 1. the Code Member agrees to only generate an MCS certificate on its own MCS user account where it directly holds the contract for the sale and installation of the relevant MCS certified Energy Generator with the Consumer; and*
- 2. the Code Member agrees to cooperate fully with the Executive’s Dispute Resolution Process regarding complaints relating to the 10 MCS certificates generated by the Code Member for contracts held by RHI Energy.*

*The Code Member further agrees*

- 3. the Executive shall, within a period of 6 months, carry out a full on-site Audit of the Code Member at the Code Member’s expense to assess its full compliance with the Code, and that the Executive may, at its discretion, invoice the Code Member for this Audit in advance of it taking place.*

*If an on-site Audit it not practicable within the 6-month period due to Government restrictions and/or social distancing measures, the Executive may, at its discretion, arrange for a desk-based Audit to be carried out as an alternative.*

The Code Member signed the Consent Order on **16 April 2021** and agreed to all terms.

### Summary of information received

The Code Member was invited to agree to the Consent Order as the following information had been received from the sources identified below:

Issue	Source	Code Breaches
1. Code Member generated MCS certificates for systems installed under domestic contracts held by a third party, RHI Energy Savings Ltd (RHI Energy), which was neither MCS certified nor a member of a CTSI approved consumer code	Consumer Feedback	Section 2.4

The information received gave the Executive reasonable grounds to consider that provisions of the Renewable Energy Consumer Code (“the Code”) had been breached. The Executive considers that section 2.4 of the Code has been breached, and that this breach is serious.

The request for the Code Member to agree to the Consent Order was made in accordance with clauses 8 and 9.5.2.3 of the Bye-Laws.