



## **Summary of information and advice available to assist businesses manage the effects of the COVID-19 pandemic**

Government has announced that there will be a one-month lockdown in England, effective from 5 November 2020. During this time the official guidance for working is set out [here](#), and is as follows:

Where people cannot work effectively from home (for instance people who work in critical national infrastructure, construction or manufacturing) they should continue to travel to work/attend their workplace. This is essential to keeping the country operating and supporting vital sectors and employers. The risk of transmission can be substantially reduced if are followed closely. Extra consideration should be given to those people at higher risk.

In line with this we are advised that RECC Members can access consumers' homes so long as the RECC Member and the consumer are in agreement and you follow these [guidelines](#).

Devolved administrations have their own guidelines on continuing to work.

In Scotland these [guidelines](#) apply to returning to work, and these [guidelines](#) apply to working in the construction sector

In Wales these [guidelines](#) apply to working in other people's homes, and these [guidelines](#) outline the reasonable measures you are expected to take.

In Northern Ireland these [guidelines](#) apply to working in other people's homes.

Here are some FAQs on the effect of COVID-19 on [contracts agreed with consumers](#) .

Here are Ofgem's [work priorities](#) during the COVID-19 lockdown period.

**2 November 2020**