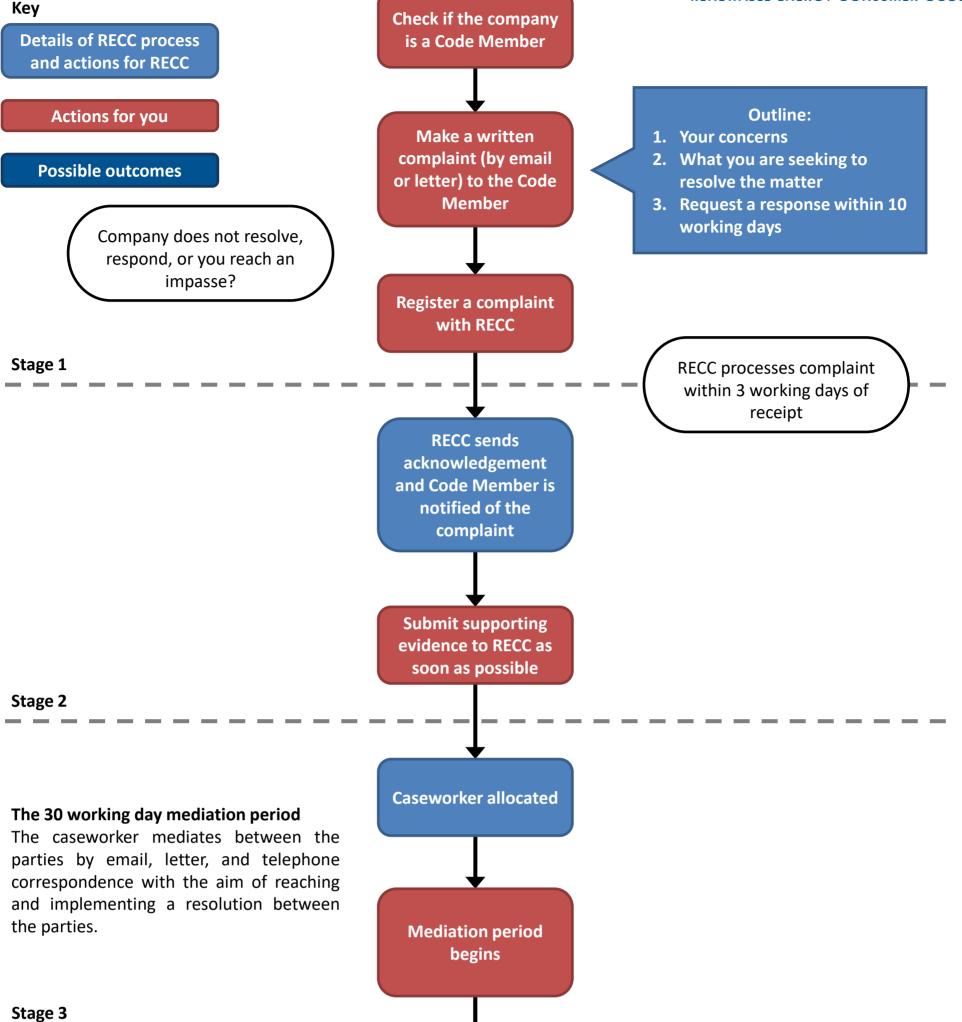
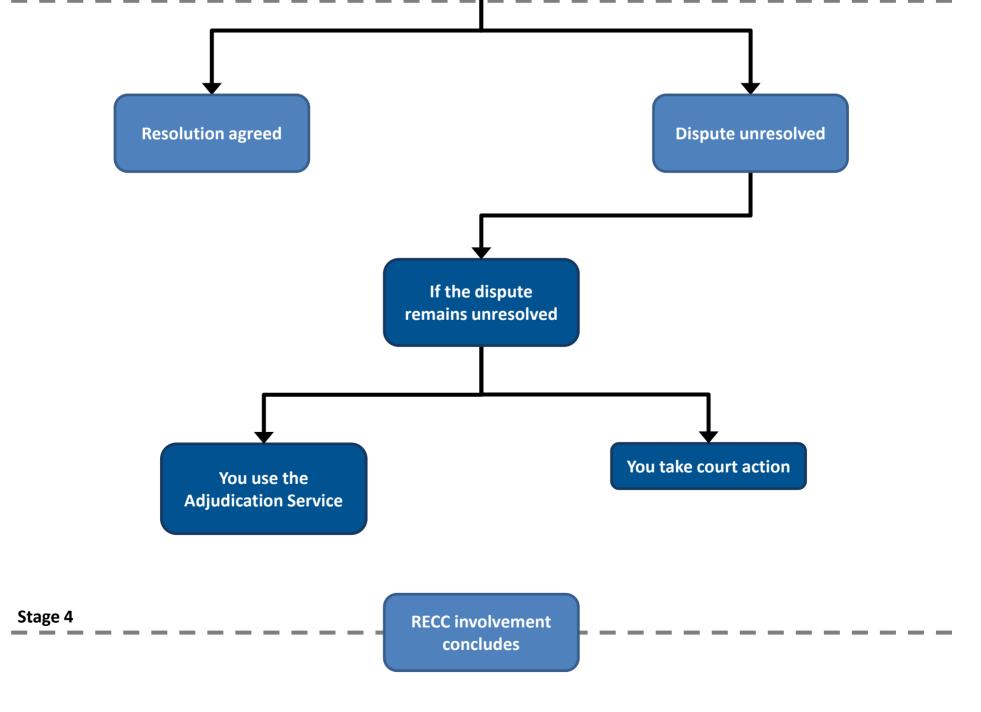
## Summary of RECC's Dispute Resolution Process for Consumers with issues within our remit







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