# RECC membership issues - FAQs

1) **I have been approached by a company offering to sell me a renewable energy system. The company is claiming to be a member of RECC. How can I tell if it is?**

   a. You can check whether a company is currently a RECC member. To do this you need to search for them on the RECC website using this link: https://www.recc.org.uk/scheme/members. Make sure you enter the company name precisely and use the post code. If the company is not listed as a member on the RECC website can contact us to check for sure: https://www.recc.org.uk/contact.

2) **I have been approached by a company offering to sell me a renewable energy system. The company is claiming to be a member of RECC but I can't find them on your website.**

   a. If the company is not listed as a member on the RECC website can contact us to check for sure: https://www.recc.org.uk/contact.

b. If the company is not a RECC member, you should check whether it is a member of one of the two other approved consumer codes, here for HIES: https://hiesold.jobreg.org.uk/hies_member_index or here for Glass & Glazing Federation: http://www.ggf.org.uk/contact.

**Document Version Control**

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